From: VAILS2@cs.com@inetgw

To: Microsoft ATR

Date: 1/24/02 11:59am

Subject: Microsoft Settlement

We hope that the settlement can go through. We don't believe that any further litigation is in our best interest, i.e. the interest of the consumer.

Microsoft has given us excellent products.

Doris & John Vail vails@compuserve.com